



What you can expect from Advanced Mortgage Solutions

When you can expect it

On your initial contact to make appointment for a first consultation.

A return call that day

We will discuss your strategic relationships: Solicitor, Accountant, Property Valuer, Real Estate, Property Manager, risk insurance, property finder needs with you.

Refer if necessary

You will know what documentation we require to complete analysis and have our personal disclosure statement, client service guarantee & testimonial page sent/given to you.

That day

You will receive follow up to confirm you have received documents from us.

The next day

Once you send documents back to us you will receive confirmation of receipt.

Immediately on receipt

We will contact your lawyer, accountant and real estate agent on receipt of the sale and purchase agreement to introduce ourselves and facilitate lending on your behalf.

The next business day

Documents will be analysed, and recommendation sent to you.

Within 2 working days of receipt

Upon your approval and acceptance, application will be compiled and submitted to lender.

The next day

You will receive advice that application has been submitted, and when to expect a response from bank.

Immediately

You will be informed about progress of the loan.

Every day until approved

We will send unconditional finance offer to your solicitor.

That day

You will receive contact to check all on track for settlement date.

One week before settlement

You will receive a call from us to congratulate you!

Settlement day

You will get a follow up call to check that you are happy with our service and your lending

One week after settlement

If you have had a great experience that reflects our guarantee we'd really appreciate you referring us to your friends, family and colleagues